



A future-proof HMC!

Strategy for 2020-2024

Whether they be nurses or medical specialists, researchers or lab technicians, every HMC employee is driven by the desire to provide patients with the best possible care – in a friendly environment and driven by innovation. This is something that is accomplished together and which we are proud of.

Love and courage

Every day we aim to give patients and their relatives at the HMC the best care we can, underpinned by love and courage. That love is demonstrated by the fact that we really listen to patients and make decisions together as much as possible. We continually re-evaluate and improve care for our patients and involving them in that process. Courage is demonstrated by our commitment to innovation and improving the care we provide, which is something we take great pleasure in working on every single day. We are aware that every human being is different and has different needs. Everyone is welcome!

Our patients receive the best specialist medical care close to home. This is true at present and will remain so in future, This will be guaranteed by our 'Future-proof HMC 2020-2024' strategy.

Top clinical teaching hospital

We are the principal city hospital for the metropolitan region of The Hague and provide a comprehensive range of care. As a top clinical teaching hospital, HMC has many areas of expertise and we offer specialised care through various centres and partnerships. In doing so, we are careful to take into account the care needs of vulnerable elderly people as a result of an increasingly ageing population. Our key priorities are our Trauma Centre and Neuro Centre. At our HMC Cancer Centre, we offer first-rate clinical cancer care.

- With one of the largest accident and emergency departments in the Netherlands, HMC is able to accommodate patients for every conceivable type of care 24 hours a day, 7 days a week. Our **HMC Trauma Centre** is a regional Level 1 multi-trauma centre: the number one centre for highly complex acute care and acute interventions at the highest level. This is what we are known for and what we invest in the most, in collaboration with the HagaZiekenhuis and the LUMC.
- At present, patients already travel to the **HMC Neuro Centre** from far and wide for treatment. Specialists at the Neuro Centre treat illnesses and neurological disorders of the brain, spine, nerves, spinal cord and muscles. In the years to come, we will continue to invest in this highly complex and highly specialised type of care with the latest techniques and treatments, partly in collaboration with LUMC.
- At our **HMC Cancer Centre**, we offer high-quality care for cancer patients. We stand out through quality and accessibility and work alongside the LUMC to provide excellent clinical cancer care. Patients travel to us from all over the world to receive care from a number of rare types of cancer.

Care closer to patients' homes.

We offer care both at our hospital and increasingly provide care closer to patients' homes. In addition to an outpatient site in Wassenaar, we offer clinical and outpatient care at three hospital sites – HMC Antoniushove, HMC Bronovo (weekday for plannable care) and HMC Westeinde – and will continue to do so until at least 2024. In the intervening years, we will be consolidating to two hospital sites: HMC Westeinde and HMC Antoniushove. We will be renovating and modernising these sites in the years to come.



Digital care

We are investigating what innovative care we will be offering in the HMC Bronovo catchment area and in Wassenaar, both in the district, at (GP) surgeries and at people's homes. We are also looking at how we can offer healthcare in a more digital form. All of this is carried out in consultation with our partners in our regional healthcare network. After all, providing appropriate care and creating a suitable environment for patients is a collective endeavour.

Our people

As a teaching hospital, we train employees, conduct research and exchange knowledge with healthcare providers in the region. We believe it is crucial that employees are able to contribute to improving care, with the input of nurses being essential in this regard. We invest in job satisfaction, thus ensuring that HMC is able to remain an attractive employer.

We look forward to taking the next steps into the future alongside our employees, patients, visitors, people from the Hague region and, of course, our healthcare partners. Steps taken with love and courage: the courage to improve, innovate and make choices.

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